



Course No. and Title	19. CULTURAL DIVERSITY COMPETENCY FOR HEALTH CARE PROFESSIONALS	
Best For	Healthcare providers including physicians, psychiatrics, physician assistants, nurses, health care educators, trainers and consultants, administrators, willing to better understand the diversity of cultures of the patients, attract and better serve diverse communities.	
Description	Health care is the most culture-bound of social services. As the U.S. population becomes increasingly diverse, medical providers and others involved in health care delivery are interacting with patients from numerous cultural and linguistic backgrounds. Because culture and language are vital factors in how health care services are delivered, received and perceived, it is important that health care providers understand and respond with sensitivity to the needs and preferences diverse patients. To today's multicultural and global clientele, culturally and linguistically flexible delivery of health services is the mark of sophisticated, competitive and efficient health outcomes. This session analyses the cultural challenges of healthcare delivery, and proposes appropriate solutions.	
Location	This program is offered IN-HOUSE at client's location of choice or as a SEMINAR.	
Participants	Maximum: 30 participants	
Options, Duration and Cost	COURSE OPTIONS and DURATION	
	Option 1. Minimum: one hour	\$300/hour
	Option 2. Multiple one-hour sessions or extended period- same location & same Ante Meridiem or same Post Meridiem. (Minimum 3 hours)	\$275/hour
	Option 3. 1-6 hours out-of-town assignment (100 + miles one way).	\$1,200
Related Expenses	1. Travel/Mileage	\$30 per round trip or \$.55 per mile, whichever is greater.
	2. Out-of-town Assignment	Air & ground transportation + Lodging + Meals.
	3. Training Material	Materials: \$1- \$1.50 per participant (if applicable)
	4. Additional Participants	\$15 per participant above the maximum of 30.
Take Away	1. A certificate of completion. This course may count for continuing education units. 2. Important information beneficial for you professionally, but also to your company 3. A great networking opportunity.	
Continuing Education Units	Many organizations accept our certificate in conjunction with our detailed course description and objectives (issued separately) to fulfill their yearly continuing education units (CEUs) requirements. Check with your organization for details.	
What People Say About This Workshop	1. NAMI and Dr. Ngomsi are dedicated to the same standards of cultural competency and have worked actively to promote, implement and sustain treatment for all persons with mental illness regardless of culture, race, religion, language, age, gender, or sexual preference. Guyla Stidmon, NAMI Kansas City 2. This workshop made me more aware of my tendency to make judgments unintentionally without having all the facts." Bronson Healthcare Group, Kalamazoo, MI.	
Just a reminder!	"You are not only good to yourself, but the cause of goodness in others." Socrates	